

CITY OF ALVARADO
WATER SERVICE APPLICATION
(Please write legibly)

Service Address _____

Own Rent If renting, you must provide a copy of your lease before water service will be connected

Billing Address _____ City _____ St _____ Zip _____

How do you wish to receive your bill? Regular Mail E-mail Both

Would you like to set up a bank draft (free of charge) for payment each month? Yes No

From time to time the City will send out alerts to notify citizens of water outages, severe weather, or holiday schedule changes for trash/recycle services. To sign up for these alerts, go to: cityofalvarado.org, then click on the Emergency Alerts star.... Proceed to site.... Sign Me Up!

For information on upcoming special events, go to: cityofalvarado.org and check the Upcoming Events section right on the homepage.

Home Phone # _____ Cell Phone # _____

E-mail address _____

Service Start Date _____ 9am-12pm or 1pm-4pm (circle time preference)

Someone must be present at the time service is connected.

Be advised that any application received after 3:00pm will not be processed until the following business day.

You may bring this application in person or e-mail it to duncand@cityofalvarado.org or pattersonl@cityofalvarado.org

Applicant Information

Account Name _____

Contact Name (if business) _____

Drivers License # _____ Social Security # _____

Date of Birth _____

Under Texas Utilities Code, Chapter 182, you may request confidentiality of your personal information.

Please check the box if you would like your account information to remain confidential

Items Needed Along With Application

- * A clear copy of your photo ID is required. If you do not have a state issued photo ID, we will accept an active military ID card or a U.S. Passport.
- * A copy of your lease agreement if renting
- * A deposit of \$150.00 for a residential account or \$200.00 for a commercial account. The deposit will stay on the account until it is closed.

City of Alvarado Service Agreement

1. The meter is the property of the City. Only City personnel are allowed to turn the water off or on at the meter.
2. All cross-connections, including irrigation systems, shall be isolated from the public water system by an air gap or an appropriate backflow prevention assembly (City of Alvarado, Ordinance 40-97)

Applicant Signature _____ Date _____

New Water Account Information for Residential Accounts


Welcome to the City of Alvarado! We hope this packet of information will be helpful to you.

WATER / SEWER

- You should receive your water bill by the 1st of each month.
- If you do not receive your bill by the 5th of the month, it is your responsibility to contact City Hall at [817-790-3351](tel:817-790-3351), option #1.
- Bills are due by the 15th of each month. If unpaid, a late fee of 10% will be assessed on the 16th.
- Water service is disconnected on the 26th of each month starting at 8am for any amount outstanding. In order to have service restored, the bill must be paid in full along with a \$75.00 reconnect fee. The City will not reconnect any water service after hours if turned off for non-payment. If you need an extension for payment, contact City Hall before the 26th. Only two extensions are granted per calendar year.
- If your water service is disconnected on the 26th for non-payment and the bill and reconnect fee remain unpaid by the 4th of the following month, the account will be closed.
- Your minimum bill before you use any water is \$86.97. This includes water, sewer, garbage, recycle and careflite.
- Payments can be made at the front window, in the night drop by the drive-through window, by phone (call 866-285-9133), on-line, or by mail. We accept cash, money order, personal check, MasterCard, Visa, Discover and American Express. All credit and debit card payments are charged a processing fee of 3%. We also offer an automatic bank draft (authorization form enclosed). On-line payments can be made by visiting the City's website at www.cityofalvarado.org and setting up a one-time or monthly payment.

GARBAGE

- Garbage is picked up weekly and the weekday is determined by your address. Please have your garbage cart(s) at the curb by 6:30 a.m. After trash removal, all trash/recycle containers need to be stored so as not to be visible from the front of the premises. All trash must be bagged and fit within the cart that is provided and anything sitting on top of or beside the cart will not be picked up unless it is a bulk pick up week. Please refer to the pick-up schedule to find information about Bulk Garbage. If you need additional carts (\$8.99 per month per extra cart), please call [817-790-3351](tel:817-790-3351) to order. Up to two additional carts are allowed per household. Also be aware that for new construction

over 

homes it may take up to two weeks for your first cart to be delivered once you have contacted the City of Alvarado, so any trash that you have before its arrival may be placed in bags at the curb for pick up. If you should close your water account and move out, please do not take any carts with you. They are to remain at the residence.

RECYCLE

- Curbside recycling service is provided to our customers at a rate of \$4.46 per month and will be picked up weekly on the same weekday as your trash. All recycle materials must fit within the 95-gallon cart that is provided and should not be bagged. Residential customers may opt out recycle services if they are 65 years of age or older. If you need an additional recycle cart (\$8.99 per month), please call **817-790-3351** to order. Again, if you have moved into a new construction home and do not have a recycle cart, one should be delivered to you within two weeks.

CAREFLITE

- The City of Alvarado and CareFlite have signed an agreement that allows all customers of the City's water system to have a Caring-Heart membership for a fee of \$1.00 per month. This membership could potentially protect your entire household against the out of pocket expenses of a CareFlite ambulance transport. If a Careflite transport is available in your area at the time services are needed and you have medical coverage, no payment will be required. If not covered by medical insurance, you will be responsible for only one half their fee. If you prefer to opt out of the program, you may do so by signing the required waiver available at our office.

MISCELLANEOUS

- From time to time the City will send out alerts to notify citizens of water outages, severe weather, or holiday schedule changes for trash/recycle services. To sign up for these alerts, go to: cityofalvarado.org, then click on the Emergency Alerts star.... Proceed to site.... Sign Me Up!
- For information on upcoming special events, go to: cityofalvarado.org and check the Upcoming Events section right on the homepage.
- If the City turns over a delinquent bill or account to a collection agency pursuant to the City's contract with said agency, a collection fee of 25% will be added to the total amount owed.

I acknowledge that I have received and understand the above information.

Signature

Date

CITY OF ALVARADO
817-790-3351
104 W. COLLEGE
ALVARADO, TX 76009

The City of Alvarado would like to WELCOME you and inform you of the utility charges for the city.

Meter Deposits:	Residential	\$150.00
	Commercial	\$200.00

Water: Residential

Base rate	\$ 41.06
0 to 8,000 gal	\$ 5.82 per 1,000 gal
8,001 to 10,000 gal	\$ 7.19 per 1,000 gal
10,001 to 20,000 gal	\$ 8.56 per 1,000 gal
Over 20,000 gal	\$ 10.30 per 1,000 gal

Commercial

Base rate: 5/8" – 3/4"	\$ 47.91
1"	\$ 91.03
1 1/2"	\$ 162.89
2"	\$ 249.12
3"	\$ 479.08
4"	\$ 737.78
Fire Hydrant Meter	\$ 150.00
0 to 8,000 gal	\$ 6.84 per 1,000 gal
8,001 to 10,000 gal	\$ 8.21 per 1,000 gal
10,000 to 20,000 gal	\$ 9.58 per 1,000 gal
Over 20,000 gal	\$ 11.32 per 1,000 gal

Institutional

Base rate: 5/8" – 3/4"	\$ 47.91
1"	\$ 55.09
1 1/2"	\$ 67.07
2"	\$ 81.44
3"	\$ 119.77
4"	\$ 162.89
6"	\$ 282.66
8"	\$ 426.38
0 to 8,000 gal	\$ 6.84 per 1,000 gal
8,001 to 10,000 gal	\$ 8.21 per 1,000 gal
10,000 to 20,000 gal	\$ 9.58 per 1,000 gal
Over 20,000 gal	\$ 11.32 per 1,000 gal

Sewer:	Residential sewer	\$27.59 base \$6.43 for each 1,000 gal \$91.89 cap
	Commercial sewer	\$48.38 base \$6.43 for each 1,000 gal
Prairieland Water Use Fee:	Based on water consumption	\$.20 per 1,000 gal

We have contracted with Republic Services for all garbage collection. Trash will be picked up weekly and billed on your residential water account every month. Please have your garbage cart(s) at the curb by 6:30am. Included in your monthly garbage bill, the landfill offers free dumping to the citizens of Alvarado 4 times per year. If you want a dumpster or additional pick up, you need to contact Republic Services at 254-221-4418. If you have a complaint, please contact Republic Services first and then report it to the city as well with the name of the person you spoke to at Republic.

Garbage rates are as follows:	Residential garbage	\$11.55 plus tax
	Commercial garbage	\$44.06 plus tax
Recycle rates:	Residential	\$4.46 plus tax
	Commercial	\$6.00 plus tax
Additional garbage or recycle cart:	Residential	\$8.99 each
	Commercial	\$11.24 each
CareFlite membership rates:	Residential only	\$1.00 per month

Utility bills are mailed out on the last day of every month and are due and payable by the 15th of the month. For an after-hours payment, we have a night-drop located at the drive-through window. If for any reason you do not receive your utility bill by the 5th, you are responsible for contacting our office at 817-790-3351, option 1 before the 16th. A late fee of 10% of the balance will be added on the 16th of each month for any amount unpaid. The City will do cut-offs on the 26th of the month for any account not paid in full. A reconnection fee of \$75.00 will be charged between the hours of 8:00am and 4:00pm., Monday through Friday. The City will not reconnect any water service after hours if turned off for non-payment.

The city is governed by Ordinances and if you have any questions regarding any ordinance or fee, please feel free to contact City Hall at 817-790-3351.



*City of Alvarado
104 W. College
Alvarado, Texas 76009
817-790-3351
817-783-7925 fax.*

The City of Alvarado proudly announces that its utility customers can now pay their utility bill through a convenient bank draft program called AutoDraft. The goal of this program is in keeping with the focus of making our collection process more efficient, more effective and more customer-friendly.

What is AutoDraft?

If you like the idea of hassle-free bill paying, then AutoDraft is for you.

How Does It Work?

The current pay amount will be debited from your checking account and credited to your water bill account between the 10th & 15th of each month. There is no charge for this service. All you have to do is make sure that you have enough money in your account to cover the automatic withdrawal every month. If your automatic payment is returned unpaid by your bank (for any reason), you will be charged a returned check fee by your bank or credit union and the City of Alvarado Water Utilities.

To enroll, simply fill out the attached form and mail it along with a voided check (or copy of check) to Alvarado Water Utilities at 104 W. College, Alvarado, Texas, 76009. Your authorization will remain in force and effect until AWU receives written notification from you to cancel AutoDraft. **To cancel AutoDraft, or change financial institutions, please notify us in writing at least 30 days prior to the change.** Mail the request to the address indicated above, or fax it to 817-783-7925.

After we receive your authorization form, it will take one full billing cycle to set up your account and test it by making a \$0 debit on the trial run. Then on the second billing cycle, we will debit your account for the full amount of your water bill.

Questions?

If you have any questions about AutoDraft, feel free to call us at 817-790-3351.

City of Alvarado



Water Utilities

AUTOMATIC BANK DRAFT AUTHORIZATION

Please complete the following information and return it, along with a voided check to:

City of Alvarado
Water Utilities
104 W. College
Alvarado, Texas 76009

Name (please print)

(____)_____
Telephone Number

Water Account Number(s)

Service Address

I have given authority to the Alvarado Water Utilities Department providing services to the account(s) listed above to draw drafts against my account in payment of my water bills. You are authorized to pay such drafts when so drawn and presented for payment until authority is revoked. **To cancel AutoDraft, or change financial institutions, please notify us in writing at least 30 days prior to the change.**

After we receive your authorization form, it will take one full billing cycle to set up your account and test it by making a \$0 debit on the trial run. Then on the second billing cycle, we will debit your account for the full amount of your water bill.

Account Authorization Signature

Date

Name of Bank, Credit Union or Savings & Loan

Bank Account Number

Checking

Savings

Routing Number

**ITASCA LANDFILL
2559 FM 66
Itasca, TX 76055
254-687-2511**

From 35 South, Exit FM 66 (exit #8). Turn east and go 2 miles to first paved road on left.

Citizens are granted four (4) free landfill passes per year (July 1st to June 30th) to be used at the Republic Services Landfill in Itasca. Use of these passes is restricted to City of Alvarado residents, may only be used to dispose of items originating from your personal residence and are limited to one per month. No Commercial debris is acceptable.

Residents can obtain a landfill pass from City Hall, 104 W. College Street. It must be signed by the resident and be presented at the landfill with a current driver's license matching the pass.

Maximum load for each pass is limited to four (4) cubic yards of non-commercial solid waste and yard waste. This is approximately one pick-up-sized bed. Additional debris will be at a discounted rate of \$18.00 per cubic yard, plus taxes and fees.

Due to the size of larger trailers, they cannot be safely unloaded at the front convenience station. Instead, they must be unloaded at the landfill working face located at the rear of the property. Therefore, per OSHA requirements, a hard hat and safety vest are required on trailer loads for anyone exiting the vehicle while inside the landfill. Residents are permitted to bring their own vest/hard hat or can purchase for \$13.00 each.

The hours of operation are as follows:

Monday through Friday:	7:00 am to 4:00 pm
Saturday:	7:00 am to 12:00 pm

- Must be at the scale 30 minutes before landfill closure for any free hand-unload (truck bed) trips.
- Hand-unload trips (truck bed) exceeding the free four (4) cubic yards and/or trailer loads, residents must arrive one hour before landfill closure to process payment.

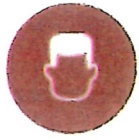
Holiday closures: New Year's Day, Thanksgiving Day, Christmas Day.

Holiday early closures: New Year's Eve, Christmas Eve

The total population of Alvarado is 5,507. The median age is 34.7

5,507

Total Population



52.77%

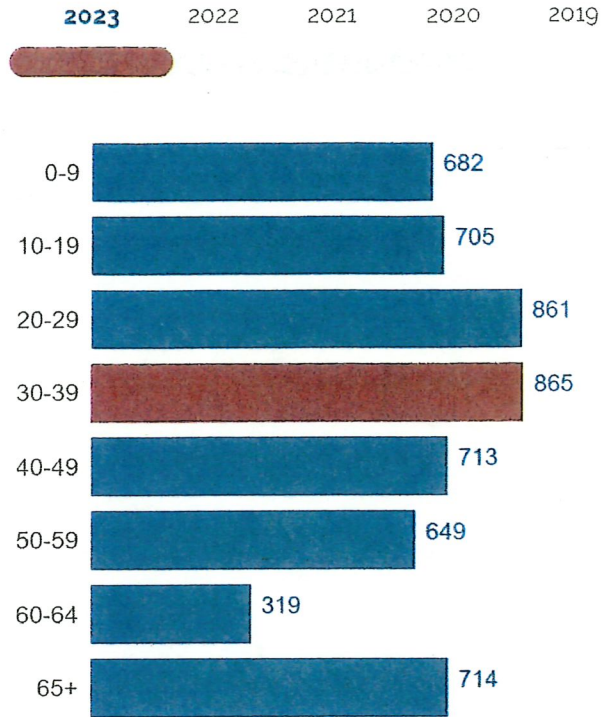
Male



47.23%

Female

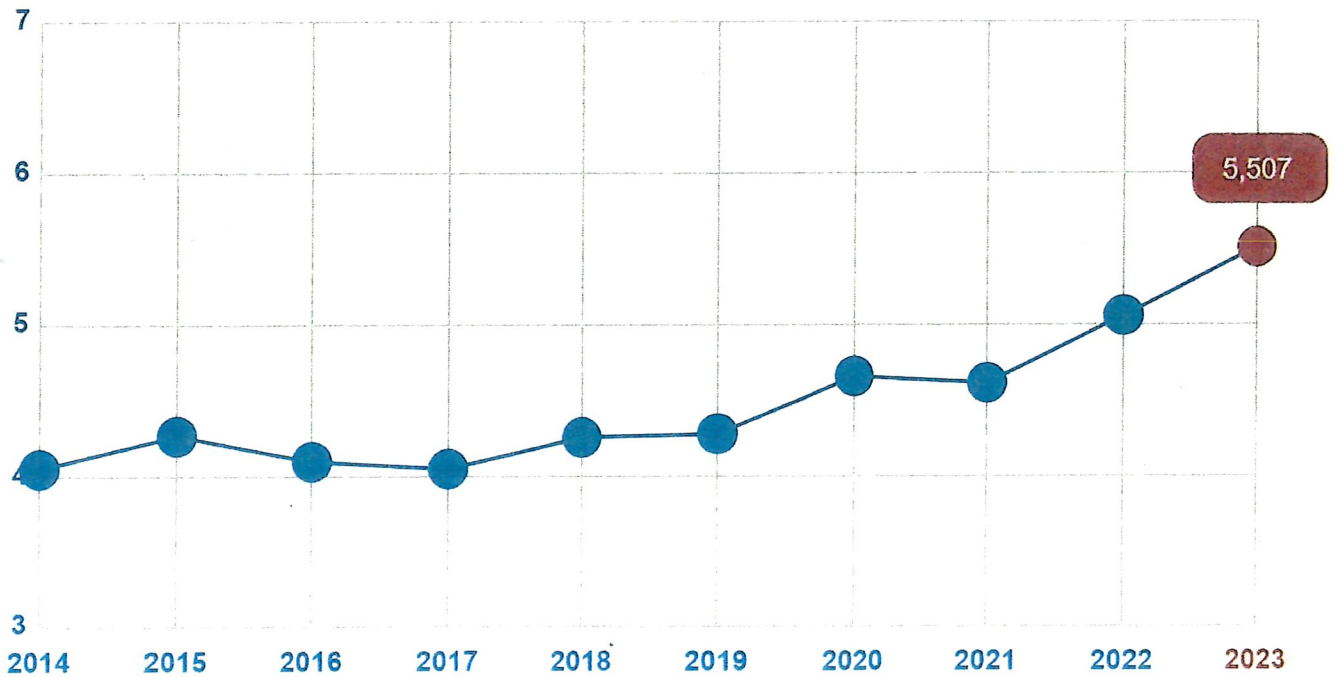
Age Distribution



Median Age

35

Population Growth (in thousands)



Educational Attainment

17.74% of the population in Alvarado have an associate's degree or higher. 77.01% have a high school degree or higher.



< Grade 9

8.72%



Grade 9-12

14.28%



High School

47.95%



Some College

11.32%



Assoc Degree

3.55%



Bach Degree

12.54%



Grad Degree

1.65%



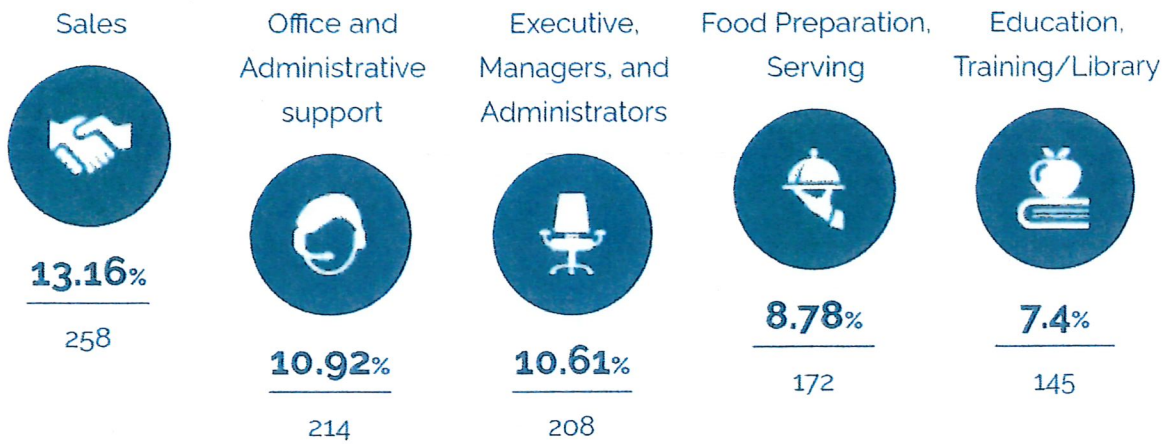
offer associate's Degree or Certificate



offer Bachelor's Degree or Higher

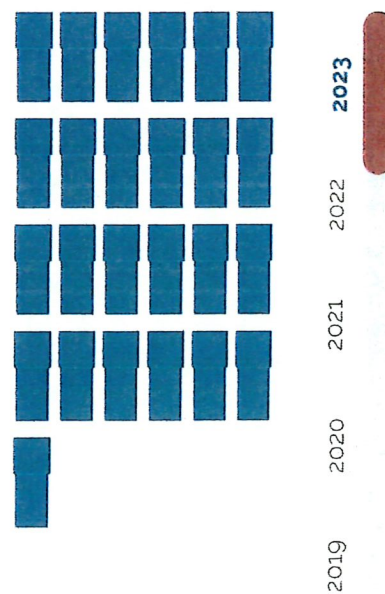
Talent

What are the largest job counts by occupation?

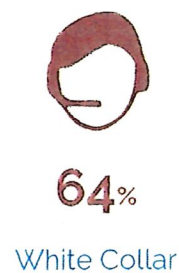


Total Employees

1,960



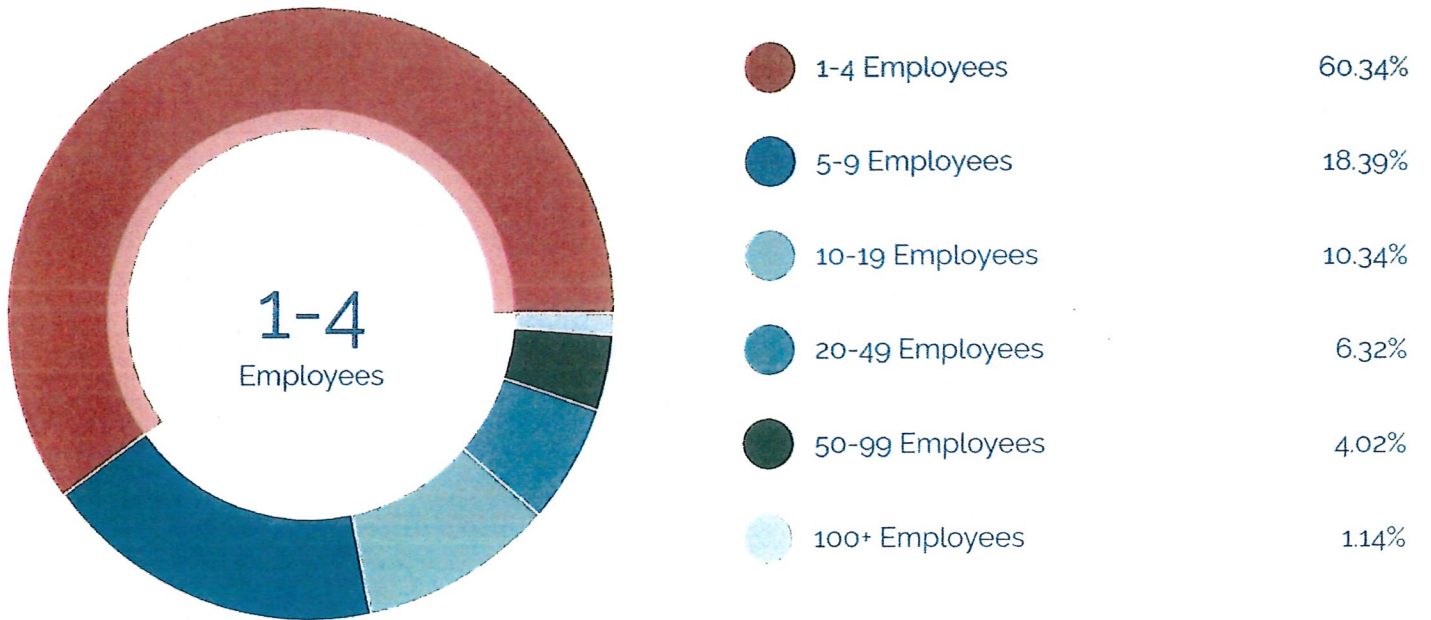
The work distribution of total employees in Alvarado is:



Businesses and Jobs

Alvarado has a total of 174 businesses.

How many employees do businesses in Alvarado have?



Income and Spending

Households in Alvarado earn a median yearly income of \$77,471. 35.35% of the households earn more than the national average each year. Household expenditures average \$56,037 per year. The majority of earnings get spent on Shelter, Transportation, Food and Beverages, Health Care, and Utilities.

\$77,471

Median Household Income

- 0% more than the county
- 2% more than the state
- 2% less than the nation

Income Distribution



How do people spend most of their money?

PER HOUSEHOLD



\$56,037

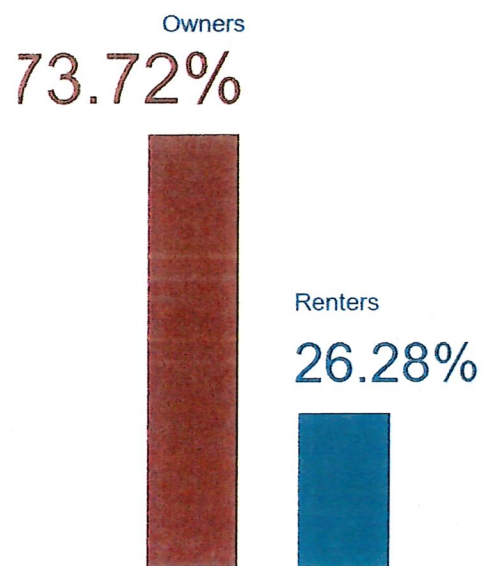
Median Household Expenditure

Housing

There are 47% more households who own their homes than there are renters.

[Download Image](#)

Owners vs. Renters



Taxes

Top State Corporate Income Tax

0%

Top State Corporate Capital Gains
Tax

0%

Top State Personal Income Tax

0%

Top State Personal Capital Gains
Tax

0%

State Sales Tax

6.25%

IN AN EFFORT TO BETTER EDUCATE OUR CITIZENS, THE FOLLOWING INFORMATION IS PROVIDED. IT IS OUR GOAL TO PROVIDE ALL CITIZENS WITH A SAFE, CLEAN, AND ENJOYABLE ENVIRONMENT. BY KNOWING AND FOLLOWING THESE GUIDELINES, IT IS OUR HOPE THAT MANY ISSUES WILL BE RESOLVED AND VOLUNTARY COMPLIANCE ACHIEVED.

Health Nuisance: Sec. 14-20 (4) The discharge or exposure of sewage, human excreta, wastewater, garbage, or other organic filth into or on any place in such a manner that transmission of disease from the infected material may result, or the placing or maintaining of such materials as tin cans or rubbish of any sort that might constitute a breeding place for mosquitoes or flies or offer a hiding place or protection for rodents.



Sec. 14-20 (8) Stagnant water on private or public premises likely to afford breeding place for mosquitoes.

Grass: Sec. 14-20 (20) Allowing weeds, grass, or other uncultivated plants to attain a height greater than 12 inches on any lot or tract within the city, including along the sidewalk or street adjacent to the property between the property line and the curb, or if there is no curb then between the property line and the driving surface of the adjacent street.



Unsightly Premises: Sec. 14-20 (21) Allowing junk, trash, debris, rubbish, brush, or any other unsightly, objectionable, or unsanitary matter to grow or accumulate on any lot within the city, including along the sidewalk or street adjacent to the property between the property line and the curb, or if there is no curb then between the property line and the driving surface of the adjacent street.

Sec. 14-20 (22) Allowing trees or tree limbs to grow along the sidewalk or street adjacent to any lot or tract within the city between the property line and the curb, or if there is no curb then between the property line and the driving surface of the adjacent street, if any portion of the tree or tree limbs are growing at a height less than 14 feet above the pavement of the roadway or 7 feet above the pavement of the sidewalk, or if any portion of the tree or tree limbs are growing in a manner that interferes with or causes an obstruction to motorists using the roadway or pedestrians using the sidewalk.

Trash & Recycle Cans: Sec. 40-242 (d) When not placed for collection, containers shall be stored at the premises in a secure place. The containers shall be stored so as not to be visible to a person standing in front of the premises.

Sec. 40-243 (3) Garbage and/or recycle shall not be placed at curbside more than 12 hours prior to the day of pickup. All containers shall be placed at the foregoing prescribed locations not later than 6:00 a.m. on the day of scheduled collections if they are to be picked up.



City of Alvarado
Utility Providers

Gas:

Atmos Energy 1-888-286-6700

Electric:

Amigo Energy	877-311-6395
Bounce Energy	888-403-3344
Cirro Energy	844-417-7173
Direct Energy	855-848-3541
First Choice Power	888-455-1469
Green Mountain Energy	844-634-6093
Payless Power	888-449-5832
Pennywise Power	855-265-9159
Reliant Energy	877-524-5231
Tri Eagle Electric	877-933-2453
TXU Energy	877-560-6756
United Cooperative Services	817-447-9292

Internet:

Att.com
Allconnect.com
Cricketwireless.com
Datajack.com
Earthlink.net
FreedomPop.com
HughesNet.com
Rise Broadband.com
Verizon.com
Viasat.com
Wildblue.com
Windstream.com

CITY OF ALVARADO

LIST OF NUMBERS FOR YOUR CONVENIENCE:

EMERGENCY FOR POLICE OR FIRE 911

For non-emergency, call:

Police Department	817-790-0910
Fire Department	817-790-8884
Animal Control	817-239-4401
Code Enforcement	817-790-3351
Alvarado School A.I.S.D.	817-783-6800
Alvarado Library	817-783-7323
Alvarado Senior Citizens Center	817-783-8481
Johnson County Sub-Courthouse (license plates & tags)	817-558-0122
U.S. Post Office	817-783-3384
Water Department	817-790-3351
Section 8 Housing – Diann Wilmart	817-558-7139
Allied Waste Systems	1-800-860-0123
TXU Electric	1-877-898-4249
Atmos Energy (gas)	1-866-332-8667
AT&T	1-800-288-2020
Hearing Impaired Phone Service	1-800-397-3172

Again, welcome to our community and if you need any assistance, please feel free to contact City Hall.

Thank you.

Basic Puppy Policies : Helpful info about **ANIMAL CONTROL**



Vaccination Policy:

All dogs must be vaccinated and wear a vaccination tag at all times.



Running at Large:

It is unlawful for anyone who owns or keeps an animal to allow it to be at large within the City.



Nuisance Animals:

- (a) Chases pedestrians or passing vehicles, including bicycles
- (b) Makes any unprovoked attacks on other animals of any kind
- (c) Is repeatedly at large, specifically three or more times per twelve month period
- (d) Damages private or public property
- (e) Barks, whines, howls, crows, crackles, or makes noise excessively and continuously, and such noise is disturbing
- (f) Is unconfined when in heat



Negligent Care.

It is unlawful for anyone to fail, refuse, or neglect to provide any animal in his custody with proper food, drink, shade, shelter or veterinary care as necessary. An animal habitually kept outside shall be provided with a shelter that is sturdy, moisture proof, wind-proof, and large enough to accommodate the animal.

Please contact us with any questions or concerns that you may have.

Animal Control Office
817-790-0910

Permit Information

The standards and requirements for every city differ from place to place. We would like to guide you through the process for any building projects or renovations that you may decide to take on! Before beginning any renovation, addition or repair, a building permit must be obtained. Permit applications can be picked up at the City Hall at 104 W. College or printed from the city website (www.cityofalvarado.org). Please contact us at (817) 790-3351 for more information, procedures and fee amounts.

Other items that require a permit:

- Accessory Buildings
- Fence
- Carport
- Swimming Pools
- Garage Sales

A permit does not need to be obtained for the following:

- ✓ Concrete sidewalks and pads not more than 30 inches above grade and not over any basement or story below.
- ✓ Painting, papering, and similar finish work.
- ✓ Prefabricated swimming pools accessory to a Group R, Division 3 Occupancy in which the pool walls are entirely above the adjacent grade and if the capacity does not exceed 5,000 gallons. (Note: All pools over 12 inches deep must be enclosed by a fence 6 ft. or taller. The gates must be self latching gates to ensure safety of those who are near the pool. Building a fence would require a permit.)

We welcome you to Alvarado where our motto is: On behalf of the citizens of Alvarado, the City Council will promote the safety, health and general well-being of the community within the bounds of fiscal responsibility while preserving and advancing the quality of life, resulting in unique community spirit.

If you have any questions or concerns, please contact us and we will be happy to assist you.

Contact Information:

Doug Ballard, Inspector

817-790-3351 office

817-538-4142 cell

SPRINKLER SYSTEM

HOMEOWNERS

The BACKFLOW device on your sprinkler system must be TESTED YEARLY. This is to prevent any backflow into our drinking water.

1. Initial test is complete when device/system is installed.
2. Homeowner's must test annually with a technician registered with the City of Alvarado.
3. You will receive a letter from the backflow department reminding you, to have your backflow tested with a list of REGISTERED BACKFLOW TECHNICIANS to call.
4. If you do not use your sprinkler system, you must still have the device tested or have it removed by a licensed irrigator that is registered with the City of Alvarado.

Please call 817-790-0607 with any questions about your backflow device.

2025 Bulk Schedule

JANUARY 2025

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

FEBRUARY 2025

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	

MARCH 2025

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

APRIL 2025

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

MAY 2025

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

JUNE 2025

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

JULY 2025

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

AUGUST 2025

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

SEPTEMBER 2025

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

OCTOBER 2025

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

NOVEMBER 2025

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

DECEMBER 2025

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

Zone 1: North of Hwy. 67; on Chris Ct., Janis St., Helen, Liesa or Lorie.

Zone 2: All other areas

You can also find your collection day at CityofAlvarado.org/255/Trash-Recycle-Bulk-Schedule.

■ Holidays
 ■ Zone 1 Brush & Bulk
 ■ Zone 2 Brush & Bulk

Republic Services

254.687.2456

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Sustainability in Action



Recycling, Yard Waste and Bulk Collection



Garbage: Every home receives a 95-gallon cart for garbage that is collected once a week. Visit CityofAlvarado.org for your service day. 95-gallon carts hold approximately 10 13-gallon kitchen-sized bags. All trash waste must be bagged and contained within the cart. Any bagged waste that does not fit inside the cart is considered bulk and will be picked up separately on its designated day (see calendar for schedule).

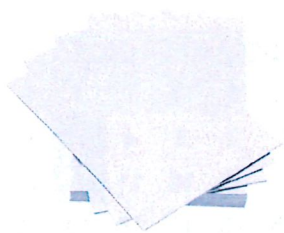
Recycling: Every home receives a 95-gallon cart for recycling that is collected once a week on your garbage collection day. Recycling items should not be bagged, as plastic bags are contamination and not accepted at the recovery facility.

Additional garbage or recycling carts are available to residents for a fee (maximum of 3 per home or business). Contact Utility Billing at [817.790.3351](tel:817.790.3351) or CityofAlvarado.org for details.

Small businesses wanting to set up commercial hand pickup services with a 96-gallon cart for trash and/or recycling, contact Republic Services at [254.687.2456](tel:254.687.2456) for assistance.

Bulk Trash (Residential Only): Includes bagged trash that does not fit in the cart, yard waste, mattresses, appliances (with all CFC and other refrigerants removed), water tanks, furniture and other similar items with weights and/or volumes greater than those allowed for the waste cart supplied. All small tree trimmings must be cut no more than 3 feet in length and bundled to weigh no more than 35 pounds. Total bulk trash per pickup is 3 cubic yards. Visit CityofAlvarado.org to identify your collection zone and monthly collection day. For questions on acceptable items or collection day, call [254.687.2456](tel:254.687.2456).

✓ Items that can always be placed in your recycling cart



Paper



Plastic



Metal



Glass



Cardboard

✗ Items that can never be placed in your recycling cart



Plastic Bags



Soiled Paper



Polystyrene Foam



Clothing/Shoes



Greasy Pizza Boxes



Construction Waste



Electronics & Batteries



Food



Tools



Toys



Scrap Metal



Diapers



Yard Waste



Medical Waste

Drought Contingency Plan for the City of Alvarado, Texas

The purpose of the Drought Contingency Plan is to encourage customer conservation in order to maintain water supply, storage, or pressure or to comply with the requirements of a court, government agency or other authority.

The City of Alvarado requests that all water customers voluntarily limit the use of water for nonessential purposes (listed below) and to practice water conservation.

Non-essential water use (water uses that are neither essential nor required for the protection of public, health, safety, and welfare) includes:

- (a) Irrigation of landscape areas, including parks, athletic fields, and golf courses;
- (b) Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle;
- (c) Use of water to wash down any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas;
- (d) Use of water to wash down buildings or structures for purposes other than immediate fire protection;
- (e) Flushing gutters or permitting water to run or accumulate in any gutter or street;
- (f) Use of water to fill, refill, or add to any indoor or outdoor swimming pools or Jacuzzi-type pools;
- (g) Use of water in a fountain or pond for aesthetic or scenic purposes except where necessary to support aquatic life;
- (h) Failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s); and
- (i) Use of water from hydrants for construction purposes or any other purposes other than firefighting.

For a complete copy of the updated Drought Contingency Plan effective 07/18/22, please visit www.cityofalvarado.org or pick up a copy at City Hall between the hours of 8am and 4pm Monday-Friday.



The City of Alvarado Public Notice to All Water Customers September 20, 2013

The City of Alvarado and CareFlite have signed an agreement to allow all customers of the City's water system to become members of CareFlite for \$1 per month. This includes all members of each household. The contract with CareFlite was approved by the City Council on August 19, 2013 and is effective November 1, 2013.

CareFlite, a 501 (c) 3 non-profit company, brings a very high quality air and ground ambulance 911/EMS service to the citizens of Johnson and Hill Counties. CareFlite is the oldest joint-use air medical program in the United States and is celebrating its 34th anniversary of service to North Texas in 2013. Over those thirty four years, CareFlite has transported over 700,000 patients by air and ground ambulance. More information is available at www.careflite.org CareFlite works closely with your local Fire Department. In all emergencies, dial 911.

As part of the agreement with CareFlite, the City will add \$1.00 to each monthly water bill to provide a Caring-Heart Membership for each household. The Caring-Heart Membership protects your entire household against the out of pocket expenses of a CareFlite ground or air ambulance transport. If you have insurance, you will not receive a balance bill. If you have no insurance, you will automatically receive a 50% discount from CareFlite. Complete details and program rules are available at www.careflite.org. The City will provide CareFlite with a list of participating households monthly once the program starts on November 1, 2013. Failure to pay your water bill will terminate your CareFlite membership. Anyone who lives in the City but does not receive a water bill can also participate in this program by obtaining and completing a special CareFlite membership application available at City Hall in Alvarado and paying the \$12 annual cost when submitting the application.

While we strongly encourage everyone to protect their family with this program, anyone who does not wish to be included can opt out by going to City Hall and filling out a short form that the coverage is not desired at any time. To opt out from the start, come to City Hall on or before October 25, 2013.

If you have any questions about this program, please contact the Alvarado City Hall (817) 790-3351. For questions about CareFlite and/or Membership, please call the Caring-Heart Member Services Office (877) 339-2273 during business hours.





Caring – Heart Membership Program

FREQUENTLY ASKED QUESTIONS

1) What is a Caring Heart Membership?

The membership protects you and your household against out of pocket expenses if you have insurance. The typical payment from insurance is 45 to 50 % leaving the rest to be paid by the patient. If you are a member with insurance, you don't get balanced billed for that amount. If the patient has no insurance, then the membership automatically entitles the member to a 50% discount from CareFlite's standard charges.

2) Who is covered? What is our definition of a family? How about kids in college?

Everyone lives in the household and is listed on the application. Kids in college are covered because they are dependent on the parents to pay their college costs and if they maintain the household as their primarily residence. (IE tax return shows home address or they vote at the polling place where the household is located.)

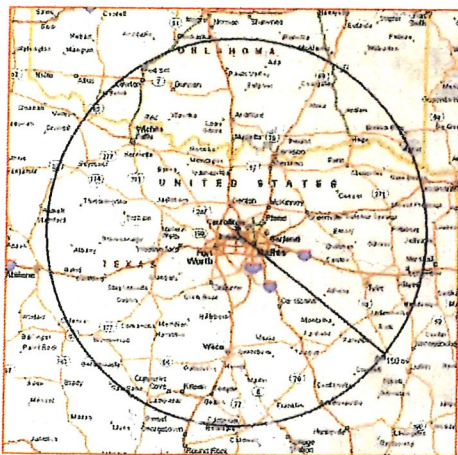
3) Children of divorced parents? How about parents or in-laws?

If you have any level of custody of the child or children and you list them on your application, they are covered regardless of their location within CareFlite's service area. If your parents or in laws live with you, they are covered regardless of their location within CareFlite's service area.

4) What is the cost? How can you offer the membership at such a low cost?

Membership costs \$1 per month per household if paid through your water bill from the Special Utility District. CareFlite is a 501(c)3 non-profit so it doesn't have the same expenses and financial issues as a for profit company. Second, the membership program, which by state regulation is an EMS membership program and not insurance, does operate financially like an insurance program in that the risk is spread over the entire membership group.

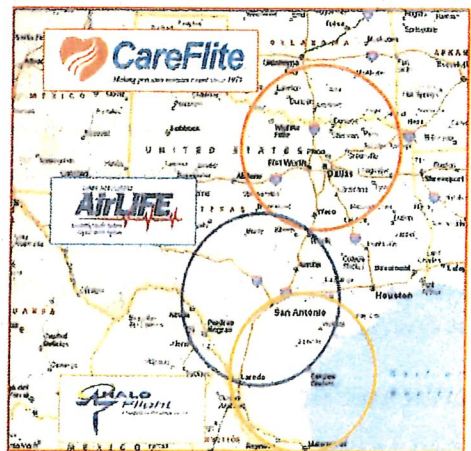
5) What is CareFlite's coverage area?



CareFlite Helicopter Service



Fixed Wing Air Ambulance Service



Reciprocal Membership Benefits

CareFlite membership coverage areas shown above plus Ground Ambulance and/or 911 EMS service is currently offered in portions of the following counties: Collin, Dallas, Denton, Ellis, Erath, Hill, Hood, Johnson, Palo Pinto, Parker and Tarrant. No service offered to/from Mexico. CareFlite's Membership Program's air benefits are honored by Air Life and Halo Flight in their service areas.

More information is available at www.careflite.org or (972) 339-4220. In all emergencies, dial 911.

CareFlite is a 501(c)3 Not For Profit Air and Ground Ambulance Service Sponsored by:



WWW.CAREFLITE.ORG MEMBERSHIP (877) DFW CARE

CareFlite 3110 S. Great Southwest Pkwy, Grand Prairie, TX 75052

 **CareFlite**
 3110 S. Great Southwest Pkwy
 Grand Prairie, TX 75052
 (877) 339-2273 Phone
 (972) 660-8821 Fax



CARING HEART MEMBERSHIP
City of Alvarado Utility
01/01 – 12/31

City of Alvarado Utility
 104 W College St
 Alvarado, TX 76009
 (817) 790-3351 PH
 (817) 783-7925 FX

The City of Alvarado Utility and CareFlite have partnered together to allow all customers of the water system to become members of CareFlite for \$1 per month. This includes all permanent household members at no additional cost as listed below. Please return this completed form to the City of Alvarado Utility office.

First Name: _____ Middle Initial: _____ Last Name: _____

Home / PO Box Address: _____ City: _____

Zip: _____ County: _____ Phone #: _____

Date of Birth: _____ Male Female Email: _____@_____.

Primary Insurance: No Yes If yes, Insurance name _____

Supplement Insurance: No Yes If yes, Insurance name _____

Other Family Members of Household (For additional household family members, please copy this page and attach to this application).

First Name: _____ Middle Initial: _____ Last Name: _____

Date of Birth: _____ Male Female

Primary Insurance: No Yes If yes, Insurance name: _____

First Name: _____ Middle Initial: _____ Last Name: _____

Date of Birth: _____ Male Female

Primary Insurance: No Yes If yes, Insurance name: _____

First Name: _____ Middle Initial: _____ Last Name: _____


Date of Birth: _____ Male Female

Primary Insurance: No Yes If yes, Insurance name: _____

First Name: _____ Middle Initial: _____ Last Name: _____

Date of Birth: _____ Male Female

Primary Insurance: No Yes If yes, Insurance name: _____

 Signature for Acknowledgement of Rules _____ Date _____

All applications Must Be Signed Here

By Paying the CareFlite Membership fee I agree (on behalf of my family) to abide by the terms and wish to hereby apply for Air Membership in the CareFlite Caring Heart Membership Program for myself and members of my household listed on the Application, as set forth in this Agreement. I have reviewed the Caring-Heart Air Membership Agreement and agree to abide by the terms thereof. I request payment of authorized Medicare or other insurance benefits to me, or on my behalf, to be paid to CareFlite for any emergency services and supplies furnished to me by CareFlite. I authorize any holder of any of any of my medical information to release that information to the CMS, its agents and carriers, or CareFlite, in order to determine benefits payable on my behalf, now and in the future. This agreement and authorization is executed on my own behalf and on behalf of the other members of my household, if they are minors or otherwise unable to sign. I understand that under the State rule 157.11 k, if I or a household member is a Medicaid recipient, then I am not allowed to have them on my Application, therefore, I am stating that I have not listed on my application anyone that is a Medicaid recipient. If a family member becomes a recipient of Medicaid, I will notify CareFlite in writing of this life change immediately. I warrant that all the information in the Application is true and correct. CareFlite reserves the right to request documentation demonstrating the accuracy of such information. I acknowledge that membership in CareFlite Caring-Heart Membership Program is simply a membership in a program sponsored by CareFlite, and thus, is not membership in CareFlite's non-profit corporate entity as the term membership is contemplated under the Texas Non-Profit Corporation Act.

CareFlite Office Use:

Date Received: _____ Membership # Assigned: _____ Emp Initial: _____



3110 S. Great Southwest Parkway
Grand Prairie, Texas 75052
Members Services Office (877) 339-2273
(A Texas 501-c-3 non-profit entity)



Caring – Heart Membership Program

Protect Your Family & Finances...



PERSONS COVERED: This Agreement covers the household family members listed on this application, so long as they remain full-time residents (including college students) of my household. New residence family members may be added, others deleted or the household location changed by written notice to CareFlite at the address shown above. Added members will be effective as of the postmark date on the envelope. **Medicaid recipients are not permitted to enroll in this program.**

EFFECTIVE DATE: This application will be effective on the date agreed to in the contract between CareFlite and the company shown on the reverse side of this form.

BENEFITS: Payment of the membership fee by the person shown above and compliance with the terms of this program/agreement entitles the members shown on the reverse side to the following benefits:

1. Emergency helicopter air ambulance services for medically necessary advanced or basic life support emergency transport services from CareFlite as a result of an emergency medical condition shall pay nothing out of pocket, unless otherwise specified herein.
2. Emergency fixed wing air ambulance services for patients needing a higher level of care originating within 500 miles of DFW Airport and within the United States shall pay nothing out of pocket. For non-medically necessary fixed wing transports, CareFlite will make its best efforts to obtain an insurance pre-authorization. For fixed wing air ambulance service that are not medically necessary and/or operated for patient or family convenience, CareFlite will give members a 50% discount from its standard rates.
3. CareFlite's ground ambulance and 911/EMS service will be available within its service areas. These benefits will follow the rules of this Air Ambulance membership program. CareFlite's Membership Benefit is honored by certain other air medical programs. For information see www.careflite.org.

PAYMENT FOR SERVICES: I understand that I am responsible for payment for any services provided to me by CareFlite, but that my membership will assist me by discharging that part of my financial liability that is not covered by insurance for those CareFlite services specified in this Agreement. This benefit is subject to certain limitations specified in this agreement. As a condition of receiving this benefit, I hereby assign (hand over) to CareFlite all rights and benefits that I or the other family members of my residence have under any and all medical, health, supplemental, worker's compensation, liability, auto or homeowner's insurance policies or plans, or from other third party payers or sources which provide coverage or would otherwise pay for ambulance services. Such payment sources are collectively referred to in this agreement as "insurance". I authorize the payment of all insurance benefits or payments to CareFlite. I understand that CareFlite will, whenever it deems it feasible, file claims for and directly collect the benefits payable from insurance up to the amount of CareFlite's charges for its services. When requested by CareFlite, I agree to complete any forms and take any other reasonable action that may be necessary to collect such amounts. If I or anyone on my behalf receives any insurance or other third party payments for services provided by CareFlite, I will promptly forward those payments to CareFlite at 3110 S. Great SW Parkway, Grand Prairie, Texas 75052.

LIMITATIONS and CONDITIONS: Membership benefits extend to CareFlite's critical care, advanced or basic life support helicopter and fixed wing air ambulance services staffed with nurses, paramedics and pilots, Specialty Care Transport (a ground transport staffed similarly to CareFlite's air ambulance services) as well as ground ambulances staffed with quality trained paramedics and EMTs. Member benefits are not applicable to services rendered by any other provider. As a condition of receiving the benefits of membership with respect to any air or ground ambulance transport, members with insurance agree to and must comply with all coverage conditions of their applicable insurance program for such transport. Some insurance programs require the insured person to obtain prior authorization of payment for non-emergency, yet medically necessary air ambulance services. (This requirement typically applies to fixed wing air ambulance and inter-facility ground ambulance only but not to helicopter or 911/EMS emergency services.) Non-insured household family members will automatically receive a 50% membership discount on CareFlite's standard charges for the services rendered. Some plans require certain documentation from the insured within a specified time limit or the plan(s) deny or reduce coverage for ambulance services. In the event the member with insurance forfeits coverage by failing to comply with these types of requirements for a transport that would otherwise be covered by insurance, the member will then forfeit membership benefit for failing to so comply and their membership can be revoked at CareFlite's discretion. Membership is available for sale only in those counties or jurisdictions shown on CareFlite's website www.careflite.org. Ground ambulance benefits are available to all members but only in CareFlite's ground ambulance service areas. The member must hold a membership that is in good standing at the time of service and the transport must originate in CareFlite's deemed service area with CareFlite as the transporting agency. CareFlite reserves the right to deny or revoke any membership for reasonable cause. If membership is revoked then all balances are due in full. CareFlite may terminate the membership program at any time upon notice to the members. If CareFlite terminates the program, members will have any unused, prorated portion of their membership fee returned. To protect member fees, CareFlite maintains a bond with an A rated insurance company.

CareFlite is a 501(c)3 not for profit air & ground ambulance service sponsored by:



WWW.CAREFLITE.ORG  MEMBERSHIP (877) DFW CARE